

# Health Care Aide – Resident Services Coordinator Full Time | AgeCare Columbia Lethbridge, AB

*AgeCare — Vibrant Seniors Communities*

We're founded on the belief that all seniors are entitled to a rich quality of life, with the opportunity to live as independently as possible, and we're looking for the very best to join us. If you're motivated by the privilege of serving our seniors with dignity, respect and compassion, keep reading:

The Resident Service Coordinator is responsible for coordinating resident services within the Retirement and Supportive Living Community. This role promotes teamwork and a culture that demonstrates AgeCare guiding principles – Trust, Respect, Quality and Teamwork – and encourages practices that respect resident, family and staff rights, individuality and diversity.

## **Top talent, high standards**

With 2,400+ employees across Canada, our team includes some of the best in the industry. You'll become a steward of building people for success as you inspire team members to put their best foot forward.

## **A difference you can measure**

We're about improving the lives of those around us and making a difference, every day. You'll build lasting relationships with your team members and residents, learn their unique stories, and many will even feel like family.

## **Appreciation through and through**

We don't just employ our people — we celebrate their performance, we support them, and we recognize them for their amazing commitment all year long. Your wow moments won't go unnoticed.

## About this Full Time Position:

### *What you'll do:*

- Support leadership to assist with ensuring and sustaining an atmosphere of safe, quality resident and family centered care
- Ensures residents are welcomed into the community in accordance with AgeCare policies and provincial standards
- monitor and coordinate the care team to achieve quality resident and family centered care
- Participates in quality improvement activities to support resident care

### *What you'll need:*

- HCA Provincial Certification is required

- At least 5 years experience as an HCA in a continuing care setting, demonstration of leadership abilities with strengths in supervision, leadership, judgement and interpersonal skills
- Excellent communication and interpersonal skills interacting with residents, families, volunteers and staff
- Education or certification in leadership and conflict management an asset

### *Perks & Benefits*

- Being part of a growing organization focused on residents and employee engagement
- Amazing residents with rich life stories
- Happy, fulfilled team members working in a culture of caring

Send us your cover letter and resume and don't forget to tell us about yourself. We want to get to know you — what you're passionate about, who inspires you and why you'd be an awesome fit for AgeCare?

*NOTE: In an effort to further protect our vulnerable residents as well as other employees and volunteers, **AgeCare requires all new employees to produce a clear Vulnerable Record Search prior to starting work.** This search can be obtained through your local police service.*