

2018-2019



Community Support Worker

Program Overview

The Community Support Worker program is a nine-month certificate designed to develop fundamental knowledge, skills, and attitudes in students to work with marginalized communities and individuals. Graduates are expected to work at the front line of human-service delivery settings in one of four distinct areas: immigrants and refugees, Indigenous Peoples, individuals with disabilities, and older adults.

Career Potential

Graduates of this program will find employment in such front-line human service-delivery settings as Indigenous child and family service agencies, street work organizations, group homes, emergency shelters, immigrant settlement agencies, ethnospecific community service organizations, and organizations that provide personal/in-home supports to the disabled and senior citizens.

Admission Requirements

- 55% in English Language Arts 30-1 or 70% in English Language Arts 30-2 or equivalent

ELP Requirements

If English is your second language, you must provide proof of English language proficiency (ELP) prior to admission. ELP test results must have been obtained within two years of the start date of your program.

Acceptable evidence of ELP may be one of the following test scores:

- CLBA: no section score below 7
- IELTS Academic: 6; no section score below 5.5
- TOEFL iBT: 71
- CELPIP General: 7; no section score below 6
- CAEL: 60
- minimum of 80% in [Listening/Speaking 7000 \(ESLS7000\)](#) or [Listening/Speaking 7100 \(ESLS7100\)](#), and 80% in [Reading/Writing 7000 \(ESLW7000\)](#) or [Reading/Writing 7100 \(ESLW7100\)](#)

Note: ELP is a separate requirement from the English academic admission requirement.

Quick Facts

Credential: Certificate

Length: 9 months

Deliveries:

Visit norquest.ca/csw for information on upcoming delivery dates.

Tuition and Fees

Canadian Students

Total tuition: \$5,145.00

Total fees: \$1,465.50

International Students

Total tuition: \$18,550.00

Total fees: \$1,465.50