NORQUEST COLLEGE

How to set up utilities

The first thing that you are required to do when you move into a rented apartment is to set up utilities like electricity (if it is not included in your rent) and internet.

Electricity

To set up the electricity supply, build your energy plan and get started.

Internet

Most apartments may have discounted rates with different internet providers, so make sure to check It with the apartment renting company.

Following are the Internet providers that you can consider:

- TELUS
- SHAW
- BELL

Note: Make sure you are receiving monthly charges for all utilities you are responsible for. If you are not getting bills, contact your retailer as soon as possible. Even if you do not receive your bill, you are still responsible for any late payment penalties.

For more information on a tenant's rights and responsibilities, please visit the Service Alberta website or see the Residential Tenancies Act (RTA) Handbook for Landlords and Tenants

Questions? Email: getinvolved@norquest.ca or **book an appointment** with a settlement advisor to discuss your options.