NORQUEST COLLEGE

Tenant supports

When renting any place to live, it becomes crucial to know your rights and responsibilities as a tenant to protect yourself and prevent any scams. Here in Canada, you need to abide by certain rules and procedures to rent a place for living.

To learn about the residential tenancies acts and regulations you access RTA resources. It contains all the information you need about the rights and responsibilities of both the landlord and the tenant.

Protect yourself from scams

- Never deal in cash.
- Never rent sight-unseen.
- Don't provide confidential info that can be used for identity theft.
- Meet the landlord in person.
- Conduct basic research.
- Be aware of too-good-to-be-true rent rates.
- Be aware of high-pressure sales tactics.
- Be aware of landlords who request little info about you.
- Ask for a written lease.
- Ensure the written lease identifies the owner or management company.
- Consider renting from property management companies.

Mediation services are available to assist in resolving tenancy disputes/issues. For advice and information, please call 780-496-5959.

You can access legal help using SANQC legal support services If you are enrolled in Student Legal Support Plan (mylegal plan).

Questions? Email: **getinvolved@norquest.ca** or **book an appointment** with a settlement advisor to discuss your options.