

**NorQuest College Centre for Intercultural Education
Discourse Completion Task Assessments**

Pre-course tasks:

Instructions:

1. Read each workplace situation and carefully follow the instructions at the end of each target scenario.

Workplace Situation A

Workplace Context: You work in a multicultural office. Your supervisor is a 42-year old Canadian-born female. You get along well with all of your colleagues including your supervisor and sometimes you go out socially with your team.

Target Scenario:

It is 10:30 Wednesday morning.

You receive a phone call from your spouse.

He/she is very sick.

Usually your spouse would pick up the kids from school.

Today he/she needs you to pick them up so you have to leave work early.

You go to your boss's office.

Your boss is at her desk with her back to the door.

You need to leave early.

What would you say?

You: _____

Workplace Situation B

Workplace Context: You work in a multicultural workplace. You have coworkers from many different cultures and working on team projects is very challenging. You don't understand why people from different cultures have different ideas of meeting project deadlines, following meeting agendas and writing polite emails. This is frustrating and confusing for you. All of these things should be simple.

Target Scenario:

You decide to go and talk to your team lead about the communication challenges. You want a one-hour team meeting every two weeks to talk about communication challenges at work.

What would you say?

You: _____

Workplace Situation C

Workplace Context: You work on a multicultural team. Your team lead is a 55-year old, Canadian-born male with 30 years experience and is a well-respected team leader.

Target Scenario:

One of your colleagues has made an error that resulted in some negative discussion in the workplace about the professionalism of your team.

Your boss thinks **you** made the mistake.

He emails you to meet him immediately to discuss this error.

When you arrive in his office, he gets angry with you.

He tells you that this error will affect your next performance review.

You have a close working relationship with the colleague who made the error so you say nothing to the boss.

After the meeting with your boss, you go immediately to your colleague's office.

You want your colleague to tell the boss that you didn't make the error.

What would you say?

You: _____
