



Moodle Student Manual

Date:
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Prepared by:
Department of College Teaching, Learning, and Development



Moodle, or **Modular Object-Oriented Dynamic Learning Environment**, is an online Learning Management System (LMS).

This document will assist you in using Moodle. If you cannot find what you're looking for or require additional support please contact computercommons@norquest.ca.

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System Setup

Browsers

Before logging into Moodle, you will need to make sure you have the right browser. Recommended browsers when using Moodle include:

- [Google Chrome](#)
- [Firefox](#)

Other Applications

In order to view some files, media or other items that may be available in your course, you may need some of the following software:

- Adobe Flash
- Windows Media Player
- Java
- Adobe Reader

For more details on how to check for these, please look at the Frequently Asked Questions (FAQ) section.

Technical Support

If you have any problems while using Moodle or other applications such as web conferencing tools like Bridgit or Blackboard Collaborate, Skype, etc. please contact Computer Commons:

Contact Information

2nd Floor, Learner Centre
Singhmar Centre for Learning
10215-108 Street
Edmonton, AB T5J 1L6

Phone: 780.644.6085

Email: computercommons@norquest.ca

Hours:

Monday to Friday- 7:30 AM to 7:00 PM

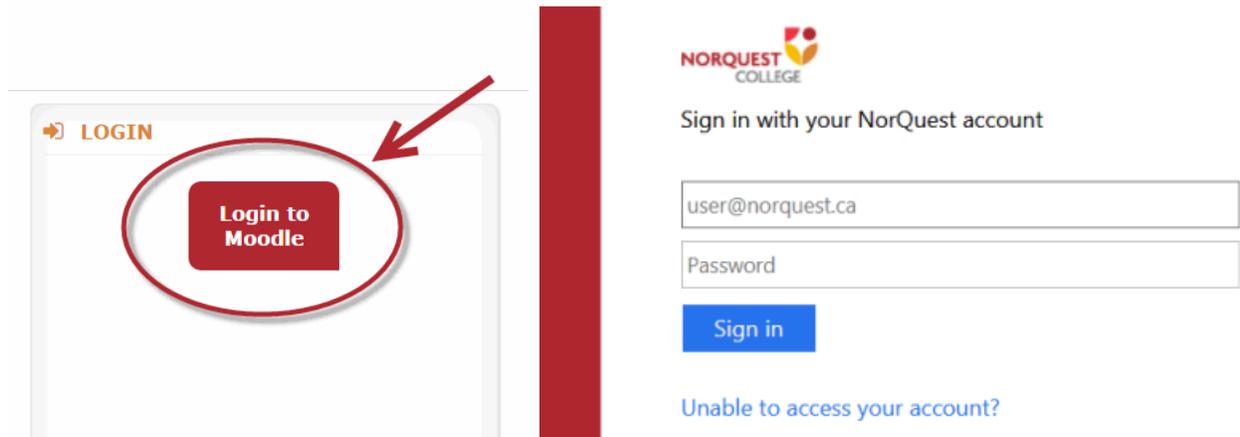
Saturday – 8:00 AM to 4:00 PM (Fall and Winter terms)

Sunday & Statutory holidays- Closed

Logging in to Moodle

The NorQuest College Moodle address is <https://myclass.norquest.ca>

When the page loads, click on the 'Log in' (white) link on the right hand side of the page, or click on **Login** located at the top right corner.



On the next screen you will then need to enter your **username** and **password**:

- Your **username and password** will be emailed to your MyMail account. This is the same username and password that you use to login to computers at the college.

You will be prompted to change your password after your first login¹. You only need to set the password once for both Moodle and the college computer login.

NorQuest password requirements: Eight character minimum, one special character (%?!@#), one number and one capital letter. Passphrases are encouraged. [View more details](#).

If you experience any difficulties logging in, please contact [Computer Commons](#) using the contact information provided on the previous page.

Once you have set your password it is recommended that you register for Self-Service Password Reset. The instructions to do this are located on the College website Passwords Help page <https://www.norquest.ca/resources-services/facilities/computer-commons/passwords-help.aspx>.

¹ If you already used Moodle but your forgot your password, see the instructions in the FAQ section for resetting your password.

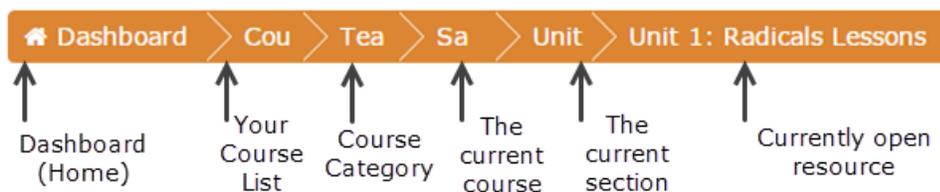
Navigating Moodle

There are 2 ways to move to the different parts of Moodle.

1. Breadcrumbs

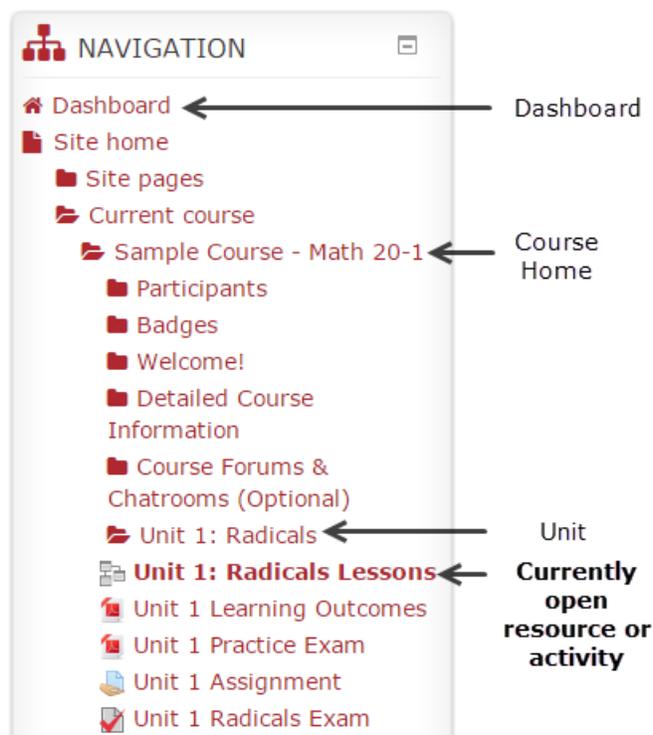
One method to navigate within Moodle is to use "Breadcrumbs".

Breadcrumbs are at the top of every page and tell you where you are in a course, and how you got there. For example:



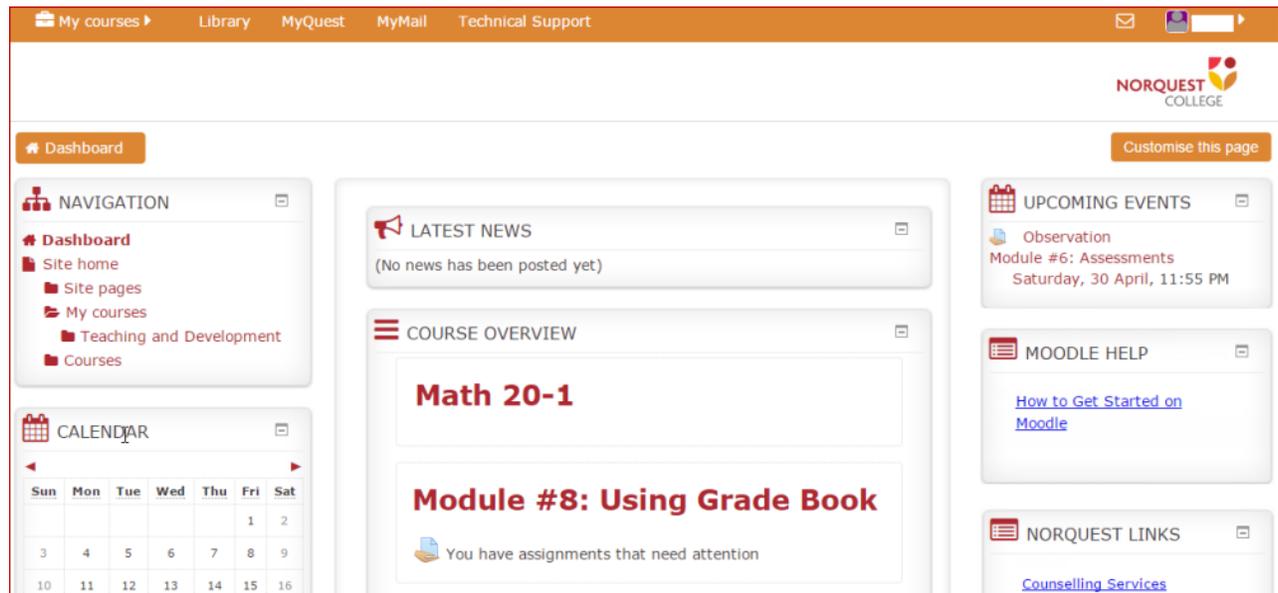
2. Navigation block

You can also navigate within Moodle by using the Navigation block on the left side of the screen:



Dashboard

Once you have logged in, you will be directed to your dashboard.



Links - Library, MyQuest, MyMail and Technical Support links are found along the top of the screen.

Course Overview - This block shows a list of all your available Moodle courses and the most recent course updates.

Navigation - This block includes quick links to your home page, your profile, and your courses.

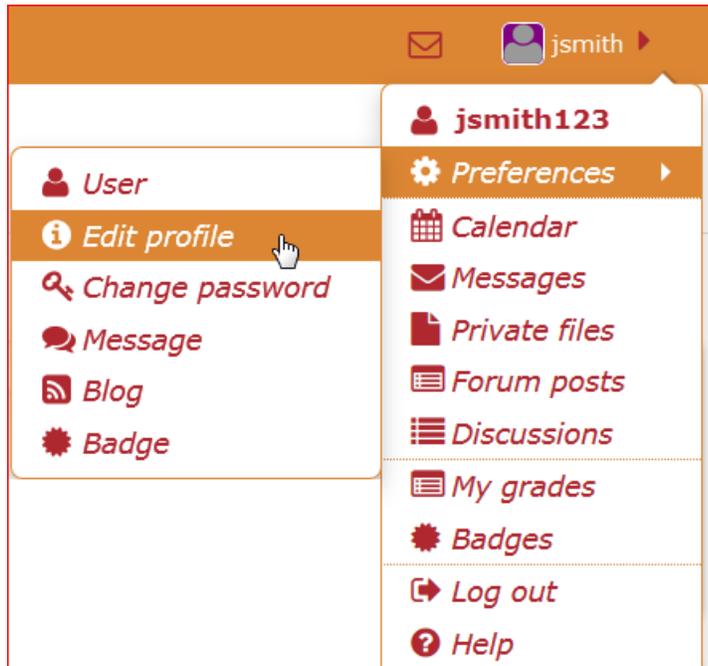
Administration - You can view your grades in the Administration block.

Moodle Help - This block includes a list of helpful Moodle tutorial videos.

NorQuest Links - This block includes a list of important and helpful NorQuest links.

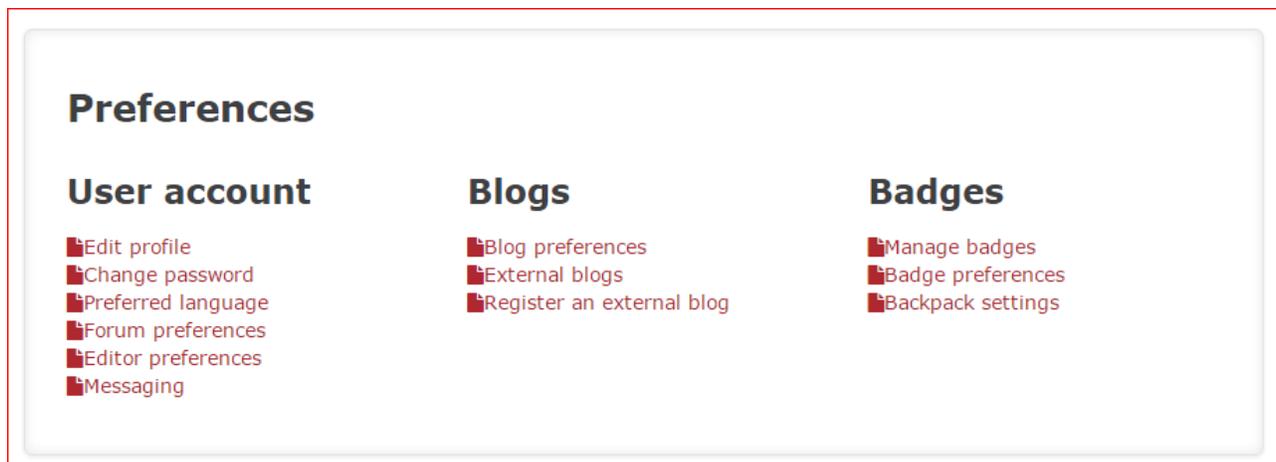
Preferences

Preferences can be accessed from the 'User menu' on the top right of the Links bar. There you can edit your profile, change preferences or your password.



User

Selecting 'User' from the User menu will open the Preferences menu.



Edit Profile

You can customize your profile and some Moodle settings using the Edit Profile under My Profile Settings in the Administration block. The settings highlighted in red with a star are required. **As your profile will be public within Moodle, please keep your profile content appropriate.**

The screenshot shows the 'Edit Profile' page for a user named 'Joe Smith'. The page is titled 'Joe Smith' and has a 'General' section. The 'General' section contains several form fields: 'First name*' (Joe), 'Surname*' (Smith), 'Email address*' (jsmith123@mynorquest.ca), 'City/town' (Edmonton), 'Select a country' (Canada), and 'Timezone' (Server's local time). Below these fields is a 'Description' box with a rich text editor toolbar. At the bottom of the form is a blue 'Update profile' button. A red box highlights the 'First name*', 'Surname*', and 'Email address*' fields. A callout box points to these fields with the text: 'DO NOT Change your First name, Surname or Email address. This will limit Course and College news.' Another callout box points to the 'Description' box with the text: 'The Description box is used to tell us about yourself! Keep in mind that text in this box will be shown to everyone, so please keep it appropriate.'

The screenshot shows the 'User picture' section of the Moodle profile. It displays 'Current picture' as 'None'. Below this is the 'New picture' section, which includes a file upload interface. A red arrow points to the 'Add button' (a document icon) with the text 'Add button'. A blue arrow points to a dashed box representing the drop area, with the text 'You can drag and drop files here to add them.' A callout box points to the 'New picture' section with the text: 'You can upload a Picture of yourself using this box. You can drag the file into the box with the blue arrow, or click the Add button to find the file and upload it.' Below the upload area is a 'Picture description' text box.

▼ Interests

List of interests ⓘ No selection

Enter tags...

You can list your **interests** here. They will show on your profile as tags.

▼ Optional

Web page	<input type="text"/>
ICQ number	<input type="text"/>
Skype ID	<input type="text"/>
AIM ID	<input type="text"/>
Yahoo ID	<input type="text"/>
MSN ID	<input type="text"/>
ID number	<input type="text"/>
Institution	<input type="text"/>
Department	<input type="text"/>
Phone	<input type="text"/>
Mobile phone	<input type="text"/>
Address	<input type="text"/>

There are required fields in this form marked *.

If you want to list **other contact information**, you can enter it here. This is completely optional.

Forum Preferences

Forum preferences

Email digest type ⓘ No digest (single email per forum post) ▼

Forum auto-subscribe Yes: when I post, subscribe me to that forum disc

Forum tracking No: don't keep track of posts I have seen ▼

Forum settings – you can request subscriptions (email updates) of the forums you post in, and highlight posts you have not read yet.

Navigating Your Course

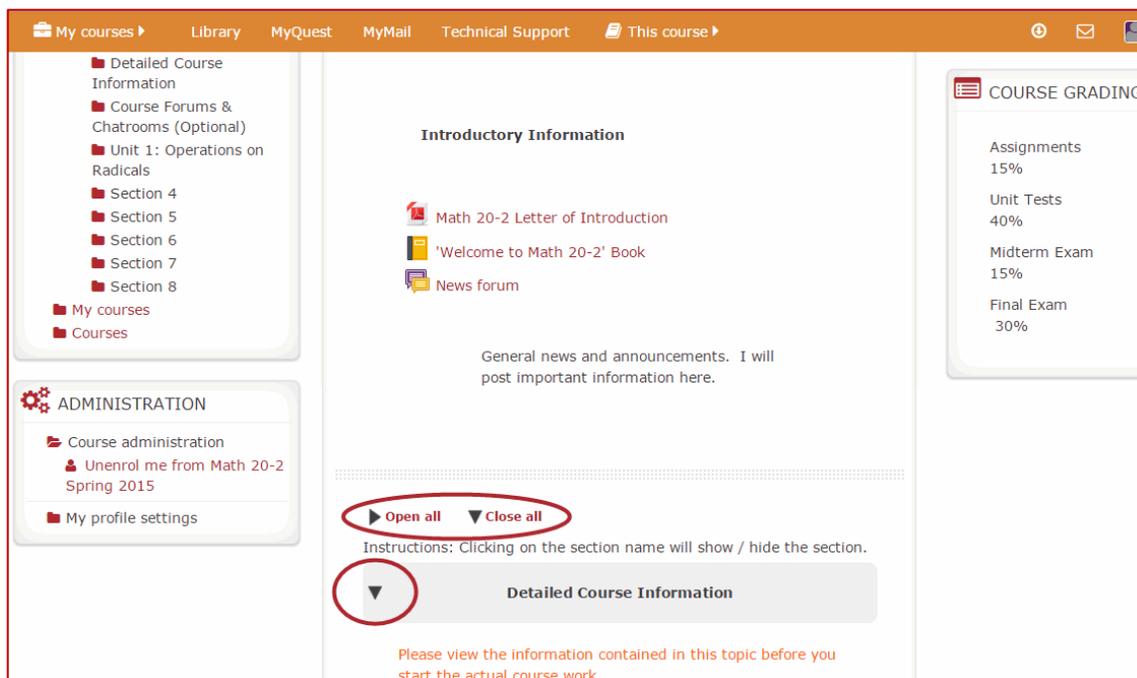
To watch a video to support this chapter, please watch: *How to Navigate your Moodle Course* at this link

<https://www.youtube.com/watch?v= bpfuw1rkk0 &feature=youtu.be>

Course Layout

Your Moodle course will display in a **3 column view**. The broad center column is where most of the course materials and activities are located, organized by Topics, Weeks or Modules. This content column is divided into large squares, or "sections," and can include several different kinds of activities, resources, and links set up by your instructor.

Your course may be set up so that you can open and close sections while you work on them. If you wish to view only the week or section that you are currently working on, you may click the 'Close all' button (looks like a minus sign \ominus or a downward pointing arrow \blacktriangledown , depending on the course) on the upper right side of the section to close the sections. Then, click the 'Open Section' button to open the section you want to view (this will look like a plus sign \oplus or a right-facing arrow \blacktriangleright , depending on the course).



Example Screenshot

Grade Book

If your instructor uses the Grade Book feature, you will be able to view your grades by selecting Grades, located in the Administration Block.

User report - Joe Smith

Grade item	Calculated weight	Grade	Range	Percentage	Feedback	Contribution to course total
Moodle Instructor Online Resources						
Activity 3: How to Use Quizzes	-	-	0-100	-	-	-
Quick review of Module #1	-	-	0-10	-	-	-
Unit Exams						
A Day in the Life... - Demo Lesson	-	-	0-100	-	-	-
Unit exam						
Field Trip	-	-	0-90	-	-	-
attendance						
Field Trip	-	-	0-100	-	-	-
attendance total Weighted mean of grades.	-	-	0-100	-	-	-
Unit exam total Mean of grades.	-	-	0-0	-	-	-
Attendance						
Field Trip	-	-	0-100	-	-	-
Webinar attendance	-	-	0-100	-	-	-
essay 2	-	-	-	-	-	-
Attendance total Mean of grades.	-	-	0-100	-	-	-
Unit Exams total Mean of grades.	-	-	0-100	-	-	-
Test Category						
Test Category total Mean of grades.	-	-	0-100	-	-	-
Course total Mean of grades.	-	-	0-100	-	-	-

Assignments

For a video about how to upload and submit an assignment, please go to:
<https://www.youtube.com/watch?v=v1NJ9fuADg0&feature=youtu.be>

Your instructor may require you to upload digital content and/or submit online responses for grading. For example, essays, spreadsheets, presentations, webpages, photos, video clips or a typed paragraph response may be required.

There are three types of assignment submissions:

1. File submissions (students submit a file(s) for assessment)
2. Online text (students can type their responses directly in Moodle)
3. Submission comments (students can type comments to their instructor before submitting an assignment)

When you enter an assignment, you will see the instructor's directions to complete the assignment.

File submission

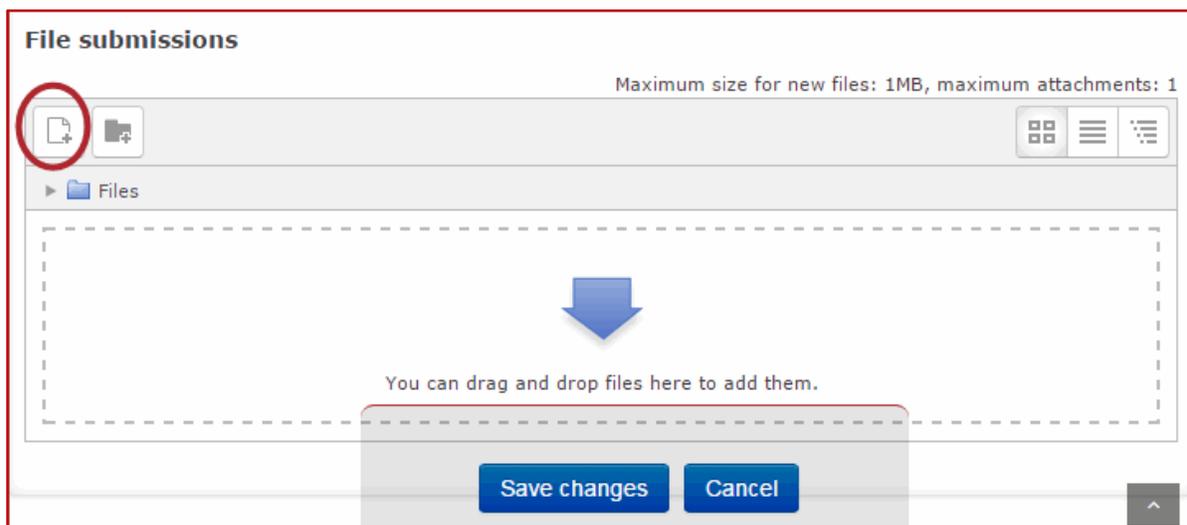
There are two ways you can submit a file. To submit a file, complete the following steps:

Drag and Drop Method:

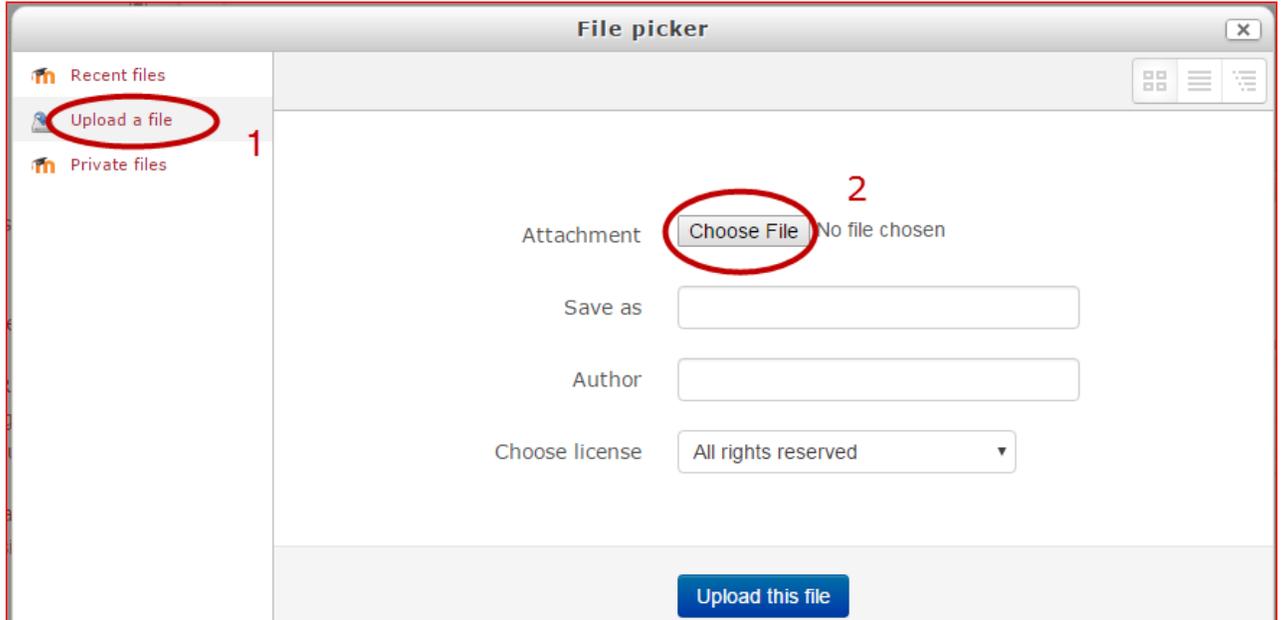
1. Find the file on your computer.
2. Click and drag the file into the box with the blue arrow and wait for the file to upload. When the file is successfully uploaded, you will see an icon for it in the File submission box.
3. Click 'Save changes'.

Add Submission Method:

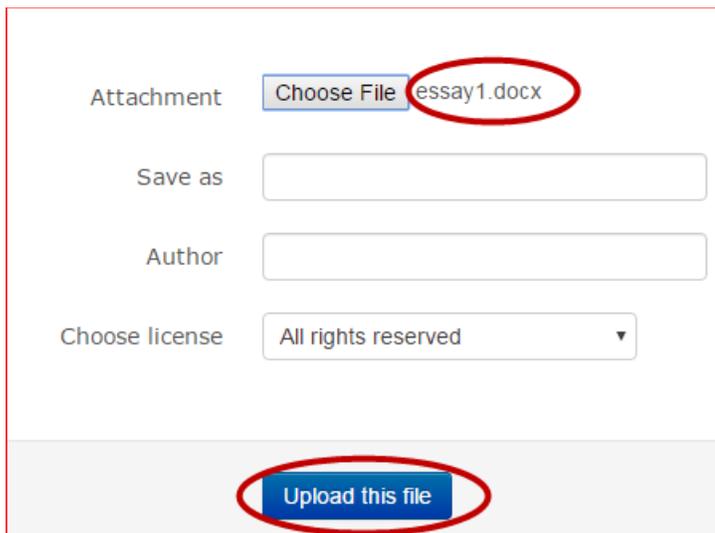
1. Click the 'Add' button to bring up the file upload page.



2. Click on Add and when the File Picker box opens, choose 'Upload a File' and 'Choose File' to select your file(s) from the computer.



3. Once the file name shows beside the 'Choose File' button, click 'Upload this file'.



4. Click 'Save Changes'.

There should now be a Last modified date and the file(s) uploaded will also be displayed.

Submission status	
Submission status	Draft (not submitted)
Grading status	Not graded
Last modified	Friday, 24 April 2015, 6:28 PM
File submissions	Moodle First Time Users.docx
Submission comments	▶ Comments (0)

Make changes to your submission

If changes are required, click on 'Edit my submission'.

Once ready to submit, click 'Submit assignment'. Note that once the assignment is 'submitted' no further changes are allowed.

Online text

To submit an online text submission, students complete the following steps:

1. Click the 'Add submission' button to bring up the online text editor page:

Online text

☰ <> A ▾ B I ☰ ☰ 🔗 🔗

Trigonometry is a very useful math for a lot of industries. In the forestry industry, for example, we can use trigonometry to figure out the heights of trees with out even having to climb them! |

2. Type the relevant text into the box, or paste from a previously written file.

Online text

☰ <> A ▾ B I ☰ ☰ 🔗 🔗

To find out what the pictures above mean, just place your mouse over the picture. Selecting the first button above 'Show More Buttons' will open up more options for editing your work, such as inserting a picture.

3. Click 'Save Changes'.

There should now be a Last modified date and the first 100 characters entered will also be displayed.

Submission status	
Submission status	Draft (not submitted)
Grading status	Not graded
Last modified	Tuesday, 28 April 2015, 5:42 PM
Online text	<div style="border: 1px solid #ccc; padding: 5px;"><p>To find out what the pictures above mean, just place your mouse over the picture. Selecting the first button above 'Show More Buttons' ...</p><p>(37 words)</p></div>
Submission comments	Comments (0)
<input type="button" value="Edit submission"/>	
Make changes to your submission	
<input type="button" value="Submit assignment"/>	

Depending on how the assignment is setup the status will either read 'Submitted for grading' - in which case no further action is need, or 'Draft (not submitted)'

If changes are required, click on 'Edit my submission'.

Once ready to submit, click 'Submit assignment'. Note that once the assignment is 'submitted' no further changes are allowed.

Make changes to your submission

Once this assignment is submitted you will not be able to make any more changes.

Submission comments

Depending on how the assignment has been setup, you may be able to leave submission comments to provide any additional information about your submission to your instructor.

Submission comments

▼ Comments (0)

Add a comment...

Save comment | Cancel

You will then submit the assignment for grading:

Submission status

Submission status	Submitted for grading
Grading status	Not graded
Last modified	Tuesday, 28 April 2015, 5:54 PM
Online text	<input type="checkbox"/> <p>To find out what the pictures above mean, just place your mouse over the picture. Selecting the first button above 'Show More Buttons' ...</p> <p>(37 words)</p>

Please Note: Your instructor may require you to accept a statement saying that the work you submitted is your own, and that you have acknowledged the works of other people if you used them. In this case, you will see a submission statement after you have clicked the 'Submit assignment' button. If you agree with the statement that the work you are submitting is your own and you've acknowledged the work of others, click the checkbox and 'continue' button.

Submit assignment

*

This assignment is my own work, except where I have acknowledged the use of the works of other people.

Are you sure you want to submit your work for grading? You will not be able to make any more changes.

There are required fields in this form marked *.

NAVIGATION

- My home
- Site home
- Site pages

Continue Cancel

Forums

Forums are online discussion boards that allow for interaction amongst students, instructors, and others involved in this course. Your instructor may make participation in these forums part of your grade.



Forum Icon – Forums in Moodle are indicated with the 'speech bubble' icon.

Forum Types

- **Single simple discussion** – This type of forum is a single topic. The topic and replies are all kept on one page, making this useful for short, focused discussions.
- **Standard forum for general use** – This is an open forum where anyone (student or instructor) can start a new topic at any time.
- **Each person posts one discussion** – In this forum, each person can only post one discussion topic. Participants are free to reply to any topics posted.
- **Q and A forum** – In order to view and reply to postings made by others, students are required to post their own perspectives. Once posted, students can view and reply to postings that other students have made.

Forum Definitions:

- **Post** – any message within the forum, including the discussion topic and any replies.
- **Subject** – the title of a post.
- **Thread** – A string of replies (or replies of replies) to an original post.
- **Topic** – The subject of the original post of a thread.

Moodle Technical Questions and Help Forum

Post questions that you may have about [Moodle](#) (this website).

Add a new discussion topic

Discussion

Started by

How do I submit an assignment?



Kathy Zarft

Clicking the Forum Icon will bring you to this page, containing instructions from your instructor and any topics posted.

- Click the subject of a topic to go to that discussion.
- Click the 'Add a new discussion topic' button to post a new topic.



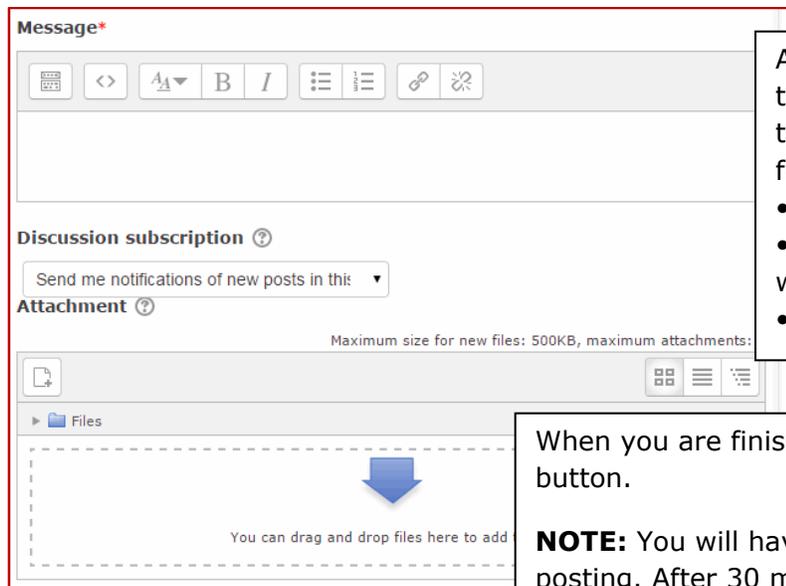
How do I submit an assignment?

by Kathy Zarft - Tuesday, 28 April 2015, 6:11 PM

This is a discussion within a forum.

- To reply to a discussion, click 'Reply' on the far right of the posting.

Edit | Delete | Reply



After clicking 'Reply', you will be taken to this screen. In your reply to the post, you can do the following:

- Add and format text
- Add pictures, video, and weblinks
- Add attachments

When you are finished your reply, click the 'Post to forum' button.

NOTE: You will have 30 minutes to change or delete your posting. After 30 minutes, the message can only be deleted by the instructor.

Forum Etiquette

To keep our online community safe and welcoming, it is important to follow a few guidelines when posting within the course forums:

Be nice

- No 'flaming' – in other words, avoid personal attacks, pettiness, abuse. Respect other users, and if you disagree with them, explain why.
- No 'trolling' – trolls are posts deliberately designed to provoke an angry response. That doesn't mean you can't be controversial, if you really mean it.
- No personal disputes – if it gets personal, take it offline.
- Avoid typing in ALL CAPS, which is considered shouting or yelling.
- Learn to let go – don't keep harping on about the same thing.
- If someone else's post offends you, don't immediately fight back online. Consider whether they really meant to cause offence. It can be easy to sound rude without meaning to, but if you really are troubled by the post, don't respond – take it to your teacher instead.

Be effective

- Post in the most appropriate forum.
- Stay on topic – try to focus on the original topic. In particular, don't change subject in the middle of an existing thread – start a new topic.
- Conversely, don't start a new topic if your post relates to an existing one – reply to the existing thread.
- When starting a new topic, make the subject line clear and informative.

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Quizzes

To watch a video to support this chapter, please watch: *How to Complete and Online Quiz* at this link <https://www.youtube.com/watch?v=01-Z8gbmJks&feature=youtu.be>



Quiz icon – Quizzes in Moodle are indicated with a 'page and red check mark' icon.

Once you enter a quiz, you will see instructions provided by your instructor, the attempts allowed, the date and time the quiz is available, and when the quiz will close. To begin the quiz, select the **Attempt quiz now** button. If the quiz allows for multiple attempts and you have made an attempt, the button will read **Reattempt quiz**. If the quiz only allows a single attempt, a window will appear asking if you wish to continue.

Unit 1: Radicals Exam

Unit 1 Radicals Exam

Attempts allowed: 1

Time limit: 1 hour 30 mins

Attempt quiz now

It is a good idea to try logging into Moodle the day before any test just to be sure your login works.

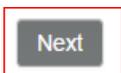


Once you begin the quiz, be sure to read each question carefully. You can flag questions that you wish to skip and/or later review.

The screenshot shows a quiz interface with a breadcrumb trail: My home > My > Fou > Mat > Unit > Unit 1: Radicals Exam. On the left is a 'QUIZ NAVIGATION' panel with a grid of question numbers 1 through 20. Question 2 is highlighted in red. Below the grid are the links 'Finish attempt ...' and 'Time left 1:28:11'. The main content area is titled 'Math 20-2 Spring 2015' and displays 'Question 2' with the text 'Not yet answered' and 'Marked out of 5.00'. A 'Flag question' button is circled in red. The question asks for the value of x in the equation $\frac{\sqrt{45-x}}{7} = 1$. Below the question are four radio button options: a. -7, b. 1, c. 45, and d. -4. At the bottom right is a 'Next' button, which is pointed to by a red arrow.

Quizzes can have multiple pages. Click the **Next** button located directly under the last question to move to the next page. Clicking **Next** on the final page of the quiz will conclude the quiz.

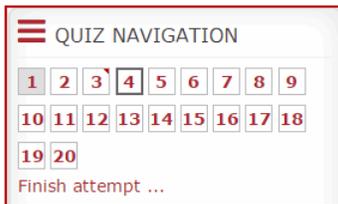
'Next' Button:



- Clicking the "Next" button will bring up the next page of the quiz.
- Clicking "Next" on the last page is the equivalent of clicking "Finish attempt".

Moodle quizzes have a navigation window located on your left hand side of the page. A grey background indicates an answered question. The red corner indicates flagged questions. You can click on the numbers to jump to those questions. When you have completed the quiz, select **Finish attempt**.

Quiz Navigation:



- Grey background indicates an answered question.
- Red corner indicates a flagged question.
- Click on a number to jump to that question.
- When quiz is completed click "Finish attempt".

Once you have finished the quiz, a summary page will appear. The question status box will inform you of questions answered, not answered, and flagged. Click on a question number to jump directly to that question. Select the **Submit all and finish** button to conclude the quiz.

Quiz Summary:

Question	Status
1	Answer saved
2	Not yet answered
3 	Not yet answered
4	Not yet answered
5	Not yet answered

- Before ending your quiz you will see a summary of each question status.
- Click on a question number to jump directly to that question.
- Flagged questions are indicated.
- Questions will be marked as either answered or unanswered.
- Clicking "Submit all and finish" will end your attempt. A prompt will appear to confirm. Once accepted it cannot be reversed.

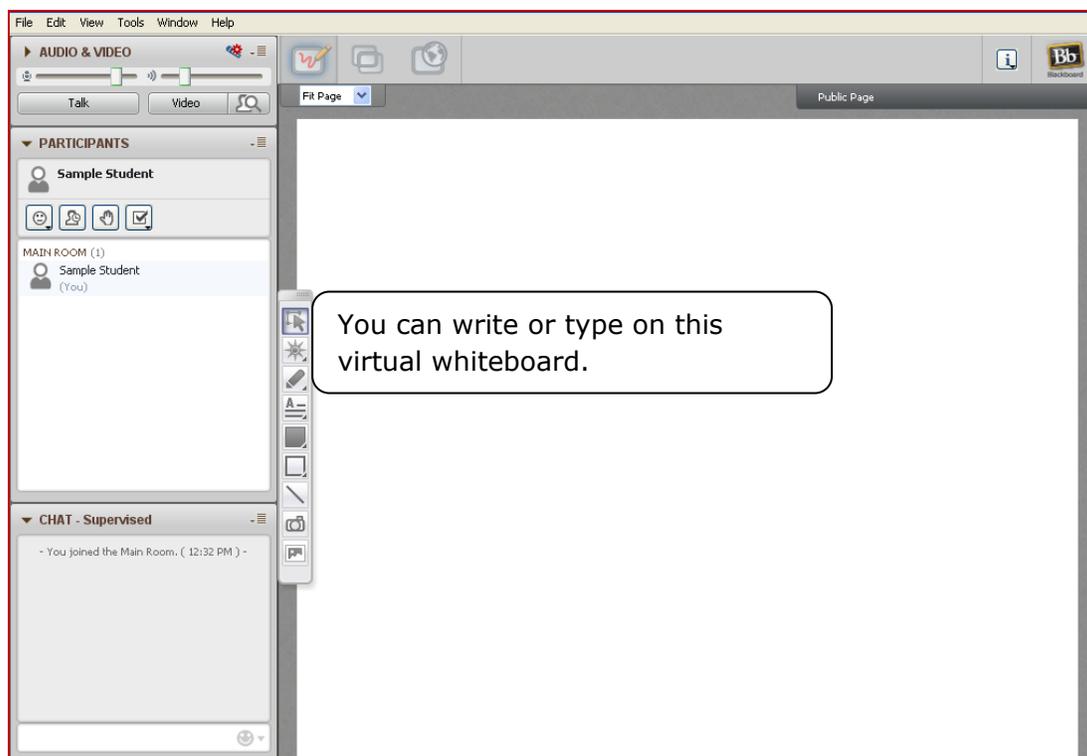
Blackboard Collaborate

Blackboard Collaborate is a virtual classroom for your course. When you log into Blackboard Collaborate you can write on the virtual whiteboard, talk to the instructor and the other students using a microphone, hear them over your speakers, and exchange messages using the chat window.

The first time you use Blackboard Collaborate you will need to download the program.

Once you have found the Blackboard Collaborate link in your course and clicked on it, a pop-up will appear. Type in your screen name and you will be directed to the virtual classroom. As more students, or the instructor, log in you will see their screen names appear on the left tool bar.

Some instructors, depending on the type of class, will record the Blackboard Collaborate session. This enables you to go back at a later time and play/rewind/fast forward/pause the recorded class.



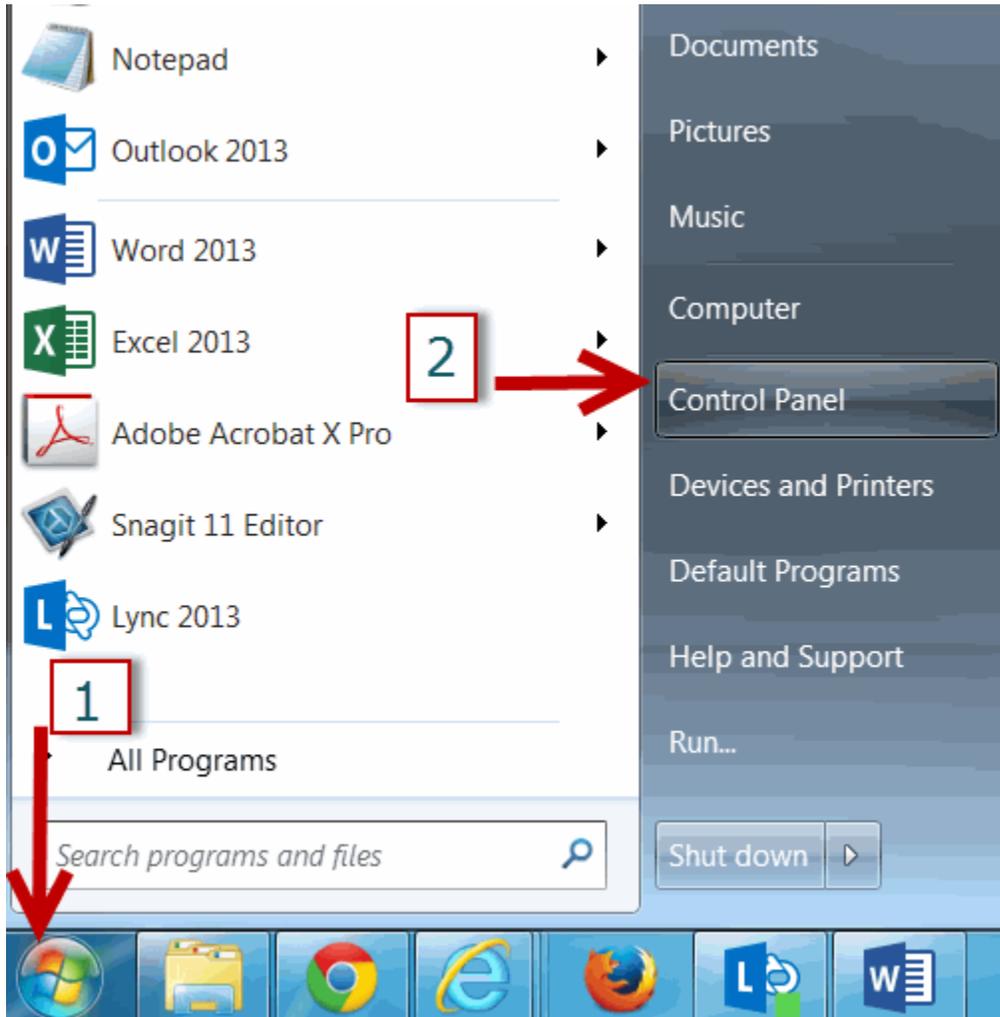
For more helpful FAQs go to Student Tools Support for Moodle <https://www.norquest.ca/resources-services/resources/student-tools-support/moodle-support.aspx>

Frequently Asked Questions (FAQ)

How do I check for Other Applications on my computer?

To check if you have Adobe Flash and Java

1. Click on the Windows Start button and then click on Control Panel



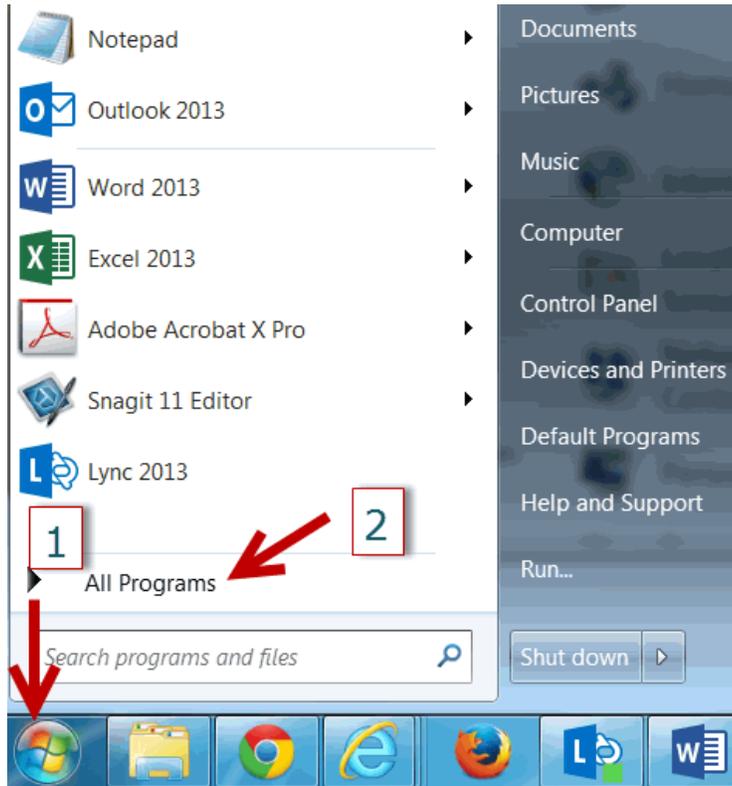
2. Look for Flashplayer and Java

Adjust your computer's settings View by: [Large icons](#) ▾

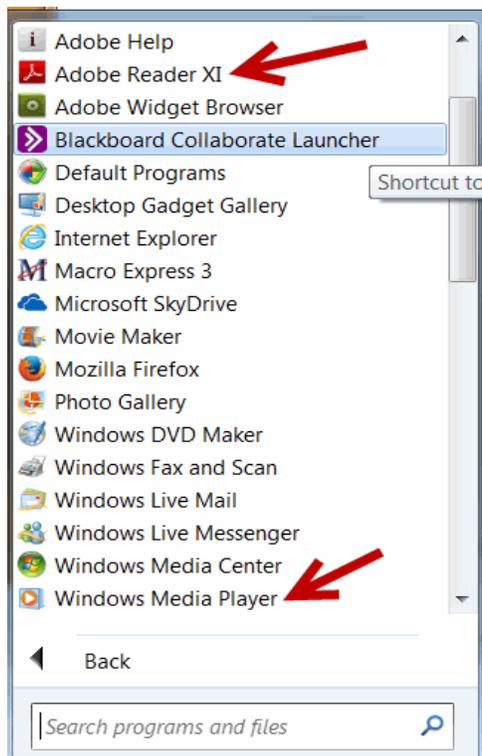
 Action Center	 Administrative Tools	 AutoPlay
 Backup and Restore	 BitLocker Drive Encryption	 Color Management
 Configuration Manager	 Credential Manager	 Date and Time
 Default Programs	 Desktop Gadgets	 Device Manager
 Devices and Printers	 Display	 Ease of Access Center
 Flash Player	 Folder Options	 Fonts
 Getting Started	 HomeGroup	 Indexing Options
 Intel(R) Graphics and Media	 Internet Options	 Java

To check if you have Adobe Reader and Windows Media player

1. Click on the Windows Start button and then All Programs



2. Check if you see Adobe Reader and Windows Media Player



If you are having trouble uploading your assignment

1. Make sure you are using Google Chrome or Firefox. Sometimes it is hard to upload assignments in Internet Explorer
2. Your file size may be too large. Contact your teachers to see if they would like to increase the limit for file size or if you can submit it a different way. Sometimes adding pictures will increase the file size.

The video or the PowerPoint won't open on my handheld device.

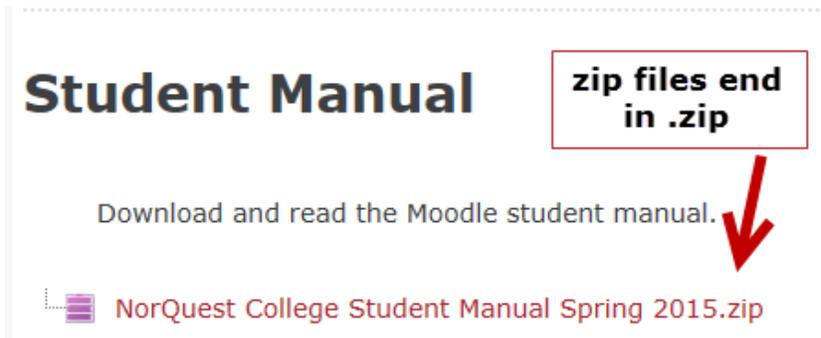
You can easily use Moodle on laptop or desktop computers but handheld devices (iPad, iPhone, tablets etc.) cannot play videos or PowerPoints.

I am using the Moodle App and nothing is working

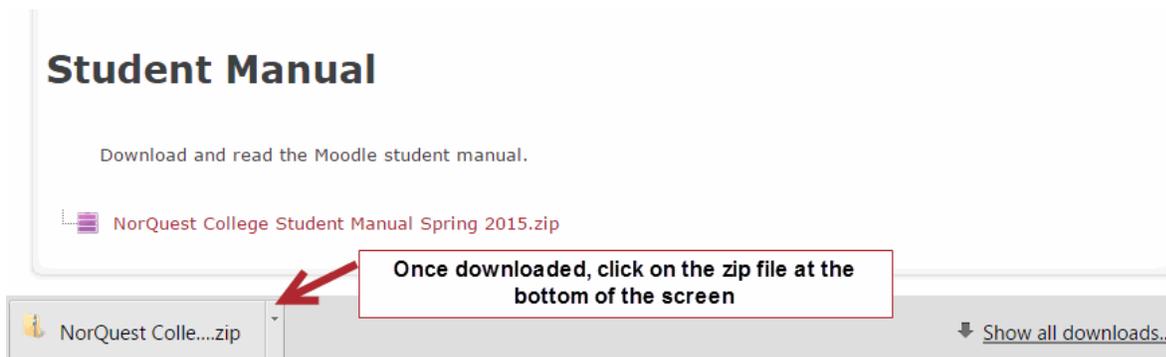
The Moodle App is not supported for NorQuest courses, try accessing it through the website <https://myclass.norquest.ca/login/> directly.

How can I read the .zip file my teacher put on the page

1. Click on the name of the file before the .zip



2. You will find the file at the bottom of the page



I don't know my password for Moodle

Your username and password would have been emailed to your MyMail email account at the time you registered in the course.

If you have forgotten your password please see the information on the Password Help page <https://www.norquest.ca/resources-services/facilities/computer-commons/passwords-help.aspx> If you haven't registered with the Self-Service Password Reset you will need to contact the help desk at computercommons@norquest.ca.