

## Emergency Contacts for Students in Crisis

### Medical Emergency

**On-campus:** NorQuest Health Services 780-644-6155  
**Off-campus:** Emergency 911

### Suicide Emergency

**On-campus:**  
**In progress - Emergency** 911  
**Imminent danger:**

Counselling Services (8:15 AM – 4:30 PM) 780-644-6130  
 After hours - Support Network Distress Line 780-482-HELP (4357)  
 After hours - Mobile Mental Health Crisis Team 780-482-0222

**Concerns:** (not imminent danger):  
 Counselling Services (8:15 AM – 4:30 PM) 780-644-6130  
 After hours - Support Network Distress Line 780-482-HELP (4357)

**Off-campus:**  
**In progress - Emergency** 911  
**Imminent danger:**  
 Emergency 911  
 Support Network Distress Line 482-HELP (4357)  
 Alberta Mental Health Help Line (24/7) 1-877-303-2642  
 Local Hospital or Emergency Centre check local directory

### Assault – Sexual/Physical

If you have been **sexually assaulted** 911  
 Sexual Assault Centre (24 hours) 780-423-4121  
 Edmonton Police Services – Victim Services (Edmonton) 780-421-2217  
 RCMP - Victim Services (outside Edmonton) check local directory

If you have been **physically assaulted** 911  
 NorQuest College Security (on-campus) cell – 780-991-4573  
 desk – 780-644-6225  
 NorQuest Health Services (on-campus) 780-644-6155  
 RCMP - Victim Services (outside Edmonton) check local directory  
 WIN House (domestic violence): [www.winhouse.org](http://www.winhouse.org) 780-479-0058  
 Local Hospital or Emergency Centre check local directory

If you are concerned about the **safety or well-being of a minor (child)**  
 Emergency Child Protection Services 780-427-3390  
 Child Abuse Hotline 1-800-387-KIDS (5437)

### Psychological Emergency - Student in distress (non-suicidal)

**On-campus:** Counselling Services (8:15 AM – 4:30 PM) 780-644-6130  
 After hours - Support Network Distress Line 780-482-HELP (4357)  
 After hours - Mobile Mental Health Crisis Team 780-482-0222

**Off-campus:** Alberta Mental Health Help Line (24-7) 1-877-303-2642  
 Mobile Mental Health Crisis Team 780-482-0222

### Psychological Concerns (Non-Emergency)

Counselling Services (8:15 AM – 4:30 PM) 780-644-6130  
 Alberta Mental Health Help Line 1-877-303-2642  
 Community Service Referral Line 211