

Tenant supports

When renting any place to live, it becomes crucial to know your rights and responsibilities as a tenant to protect yourself and prevent any scams. Here in Canada, you need to abide by certain rules and procedures to rent a place for living.

To learn about the residential tenancies acts and regulations you access [RTA resources](#). It contains all the information you need about the rights and responsibilities of both the landlord and the tenant.

Protect yourself from scams

- Never deal in cash.
- Never rent sight-unseen.
- Don't provide confidential info that can be used for identity theft.
- Meet the landlord in person.
- Conduct basic research.
- Be aware of too-good-to-be-true rent rates.
- Be aware of high-pressure sales tactics.
- Be aware of landlords who request little info about you.
- Ask for a written lease.
- Ensure the written lease identifies the owner or management company.
- Consider renting from property management companies.

Mediation services are available to assist in resolving tenancy disputes/issues. For advice and information, please call 780-496-5959.

You can access legal help using SANQC legal support services If you are enrolled in [Student Legal Support Plan](#) (mylegal plan).

Questions? Email: Samantha.Parchment-Andrews@norquest.ca or [book an appointment](#) with a settlement advisor to discuss your options.